

# 2026 Claims Seminar

## February 23<sup>rd</sup> & 24<sup>th</sup>

Doubletree Hotel  
10 Brickyard Drive  
Bloomington, IL

CE  
Applied  
For

February 23<sup>rd</sup> 3pm–5pm Round Tables  
Followed By Happy Hour & Dinner  
February 24<sup>th</sup> 8am–2pm

### Tentative Schedule Hallway Talk

Hallway Talk is where the best ideas happen when the spotlight is off and the conversation is real. Join these fast-paced round table discussions to swap practical tips, ask candid questions, and learn what's really working from peers who live your same challenges every day.

### **Do You Know Where Your Money Goes?**

Take control of claim costs in this interactive session, Do You Know Where Your Money Goes? Using FREE association software, you'll work through real-world examples to set smarter reserves, spot emerging loss trends, and identify problem claims early—plus learn how to quickly access wind and hail history to support better claim decisions.

### **Trusts & Transition - Navigating Claims After Loss**

Attorney Adam McCabe leads this session on one of the most sensitive challenges in claims handling—what to do when a named insured passes away during the claims process. Attendees will learn how to verify insured interests, navigate trusts and ownership changes, and properly adjust coverage and payments, with practical steps and documentation tips for handling these claims professionally and compassionately.

### **Smart CLAIMs**

Discover how AI is transforming claims management in Smart CLAIMs. This course provides practical strategies for using AI to streamline workflows, improve accuracy, detect fraud, and enhance customer experience—while maintaining the personal touch policyholders expect.

### **Mitigating the Mitigation**

In this presentation, we will explore strategies that adjusters can implement to achieve accurate outcomes in the claims process. We will discuss ways to collaborate with mitigation companies to agree on the scope and timeframes of the mitigation. Once the mitigation bill is received, we will consider methods to verify its accuracy and address any concerns.



\*All cancellations will be subject to a \$6.50 fee. Refunds will be made according to the following schedule:

Full Refund \* thru 1/25  
50% \*refund 1/26- 02/8  
No Refund after 2/9

Save 20%  
when you  
register 3 or more

### **Special Room Rates**

\$139.00 + Tax  
IAMIC guest cut off date is  
February 9th  
Reserve your room TODAY  
309.664.6446

Name \_\_\_\_\_  
Company Name \_\_\_\_\_  
City, ST, Zip \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email: \_\_\_\_\_  
Special Dietary/Accommodations Request: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_  
Check # \_\_\_\_\_ payable to IAMIC.

Credit Card payment only accepted by calling IAMIC office. (Fee Inculded)

TOTAL DUE \$ \_\_\_\_\_

To preserve the professional business environment, no one under age of 14 will be allowed to attend IAMIC functions, unless invited by a special events.



*Early Bird Rate (Before 2/9)*  
\$275.00 Members / \$375.00 Non-Members  
*Registration (On or After 2/10)*  
\$320.00 Members/ \$420.00 Non-Members

Register Online to  
Save \$25 Per Person

P.O. Box 116  
Ohlman, IL 62076  
Phone: 217-563-8300  
Jackie Rakers: leadership@iamic.org  
Staff: staff@iamic.org